

Three documented desktop findings

A focused demonstration on **kogrify.com**, showing how navigation issues are documented with evidence and clear retest criteria.

This historical sample assesses the previous version of Kogrify's own site, not paid client work. AI assisted testing and report preparation. The three routes were checked on 14 September 2026. At observation time, fixes had not been made or retested. The site has since been rebuilt; these are not current-site findings.

Findings at a glance

ID / priority	Observed behavior
KQA-001 / High	Product purchase link opens Gumroad's missing-page screen.
KQA-002 / Medium	Alternative email link opens a Netlify missing-page screen.
KQA-003 / Medium	Terms link changes the URL fragment without opening terms content.

What was checked

Homepage product, alternative contact and terms navigation; corresponding destinations and DOM fragment targets. Environment: Codex in-app browser on macOS. The recorded homepage viewport was **1280 x 720**. The product opened in a separate tab; its CSS viewport and the exact browser-engine version were not recorded.

What this sample does not establish

Mobile or cross-browser behavior; form or email delivery; chatbot answers; bookings; newsletter delivery; checkout, payments, analytics, accessibility certification or security posture. No forms, chats, bookings or payments were submitted.

How to read the evidence

Each following page contains steps, expected and actual behavior, a browser screenshot or inspection excerpt, a narrowly stated impact and retest criteria. Screenshots are captured page content; URLs appear in their captions. Where noted, the PDF displays an unchanged crop for readability. Site marketing claims visible in screenshots were not assessed.

A separate HTTP repeat check on the same date recorded two 404 responses and a missing-anchor candidate. Those automated observations support repeat checking; they do not replace browser verification. Priorities in this report reflect the observed user route, not measured financial loss.

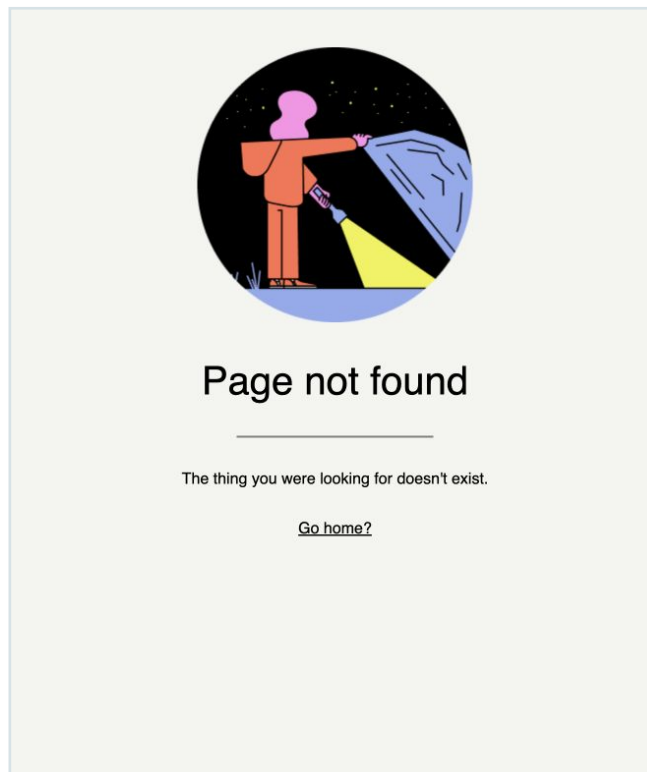
Product link opens a missing page

KQA-001 / High priority / Confirmed in the observed browser

Reproduce: Open <https://kogrify.com/#products>, locate "The Business Owner's AI Prompt Vault", and follow "Get It Now".

Expected: The advertised product page opens with matching identity and availability.

Actual: The destination displays "Page not found". Its browser title identifies a Gumroad 404 page.



Browser capture: <https://kogrify.gumroad.com//ai-prompt-vault>
14 September 2026. Full destination screenshot; no checkout attempted.

Impact: The tested purchase route does not reach the advertised product. This observation does not establish historical lost sales.

Suggested resolution: Verify the intended product's publication state and permalink, then correct the homepage link or display its actual availability.

Retest acceptance: Following the same homepage link reaches the intended public product page. Payment and product delivery require separate agreed tests.

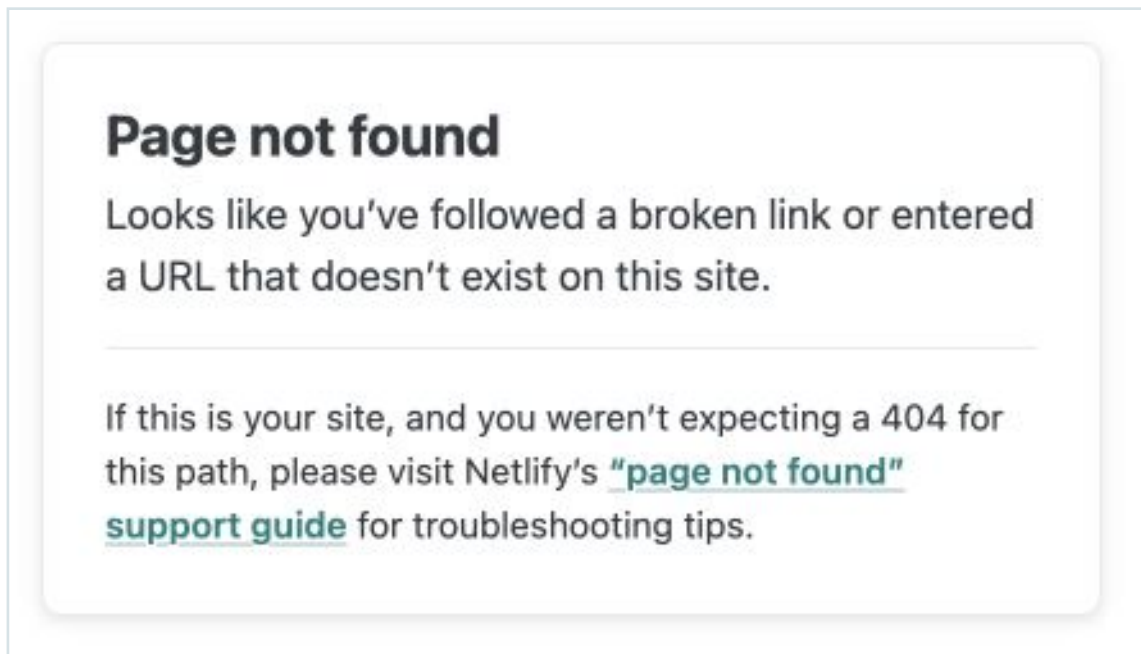
Alternative email route fails

KQA-002 / Medium priority / Confirmed in the observed browser

Reproduce: Open <https://kogrify.com/#contact>. Locate "Prefer email? Reach us directly at" and follow the link displayed as "".

Expected: A valid business email is visible or the intended email draft opens.

Actual: The link navigates to the site's /cdn-cgi//email-protection path and displays a Netlify "Page not found" screen.



Browser capture, unchanged central crop: <https://kogrify.com/cdn-cgi//email-protection>
The clicked link also contained an email-protection fragment. 14 September 2026.

Impact: The observed alternative contact route does not provide the intended email action. Other contact routes were not tested for delivery.

Suggested resolution: Replace the protection link with a business contact route verified by the owner and supported by the deployed site. Do not guess the intended address.

Retest acceptance: The address is legible or the expected email draft opens successfully; the link no longer lands on a missing page. This verifies navigation, not message delivery.

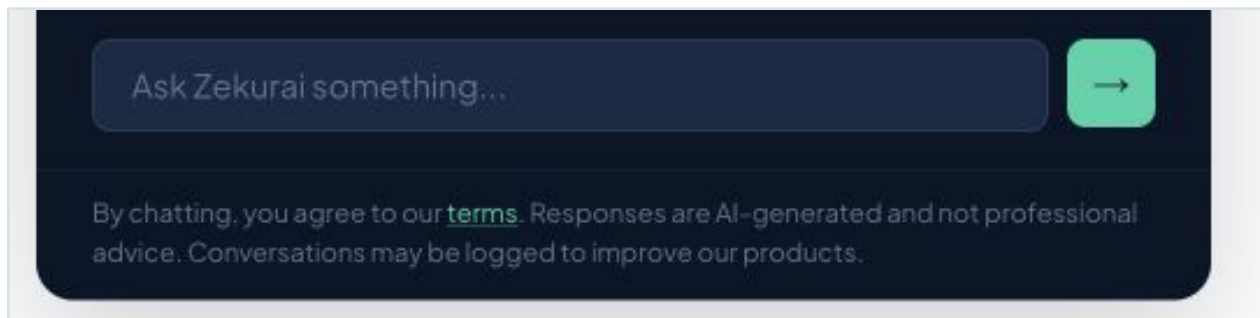
Terms link has no destination

KQA-003 / Medium priority / Confirmed for the observed page state

Reproduce: Open <https://koglify.com/#zekurai> and select the "terms" link below the chatbot. No chat submission is needed.

Expected: A readable terms section, document or dialog opens.

Actual: The URL changes to <https://koglify.com/#terms>. No terms content or dialog opened in the observed page state.



Browser capture, unchanged crop of the terms link beneath the chatbot.
Start: <https://koglify.com/#zekurai>. 14 September 2026.

Recorded DOM inspection after the click

URL: <https://koglify.com/#terms>

Elements with id="terms": 0

Named anchors with name="terms": 0

Open dialog elements / role="dialog" elements: 0

Inspection recorded at 20:14 UTC, 14 September 2026. This excerpt is a typed record of the observed DOM, not a screenshot of a developer console.

Impact: The provided link does not expose the terms in the tested state. This is a navigation finding, not a legal compliance opinion.

Suggested resolution: Link to the owner-approved published document or add its intended section and matching anchor.

Retest acceptance: The link opens the intended readable terms. Verify keyboard access as part of the agreed retest; this sample did not establish keyboard accessibility.